



# CUSTOMER SERVICE + DIGITAL LITERACY



## CUSTOMER SERVICE MEETS DIGITAL SKILLS DEVELOPMENT

### ABOUT THE INDUSTRY

Customer service training and experience provide the foundational skills you need to be successful in related positions or the career path of your choice.

### ABOUT THE TRAINING PROGRAM

Excel in today's digital workforce with a training that prepares you for customer service and call center positions. Enhance your computer and digital literacy skills while learning how to navigate the workplace professionally. Students receive an overview of the retail industry, selling and service, meeting the customer's need, making a sale, general computer skills, how to navigate job searches, how to build a professional network, and more!

### ELIGIBILITY/REQUIREMENTS

For eligibility and additional requirements, please visit our website.

IN PARTNERSHIP WITH  
**UNIDOSUS**

**APPLY TODAY!**

FULL  
**TRAINING  
SCHOLARSHIP**  
FOR THOSE WHO  
QUALIFY!

CLASSES START  
SOON.



**SCAN**  
TO LEARN MORE

#### TIME COMMITMENT

4 WEEKS

#### CLASS FORMAT

VIRTUAL

#### EARNED CERTIFICATIONS

NRF RISE UP &  
CERTIFICATE OF COMPLETION